

# Pricing Policy & Refund Policy

Thank you for buying our courses. We ensure that our users have a rewarding experience while they discover, assess, and purchase our courses, whether it is an Online course or Classroom course.

As with any online purchase experience, there are terms and conditions that govern the Refund Policy. When you buy a training course on Sheryians Pvt Ltd. (Sheryians Coding School), you agree to our Privacy Policy, Terms of Use and refund policy

## Price Range

At SHERYIANS PRIVATE LIMITED,

We have customized pricing according to the services rendered by us.

The details are provided to you beforehand according to the effort, efficiency and the output of the service. Typically, the range of transactions on our website varies from INR 1000,00/- to 20,000.00/-.

## Schedule of payment

Some of our services can be utilized for fixed durations. In such cases, it is clearly mentioned within the description of these services. The period of usage in these cases vary from 15 days to 1 year.

## Price Matching

At SHERYIANS PRIVATE LIMITED, we are committed to offering you the best possible prices.

## **Pricing Errors**

We work hard to ensure the accuracy of pricing. Despite our efforts, pricing errors may still occur. If a course's price is higher than the price displayed, we will cancel your order of that item and notify you of the cancellation.

## **Refund Policy**

### **Refunds: For LIVE Courses**

We provide a 100% refund for our online courses if the request is raised within 3 days of the batch start date. Post 3 days of batch start, fees are not refundable under any circumstances.

### **Refunds: For RECORDED Courses**

1. Drop an email on: [hello@sheryians.com](mailto:hello@sheryians.com) with a subject "Online course refund | Registered email id". (Please do not forget to provide the registered email id in the subject)
2. Give a valid reason for the refund. [for our internal purpose only]
4. Ensure that the email is received within five days of the batch start date.
5. Refund amount calculation:
  - 100% refund if you have consumed only the first 5 lectures of the course
  - Prorated refund in case you have consumed more than 2 lectures.  
*For eg: if you have watched 10 lectures out of a total of 100 lectures in the course then 90% of the fees will be refund*
  - Refund will be processed within 25 working days of receiving the refund email.

**Batch shifting**

Batch can be transferred to the immediate next batch (Same Course), within 10 days of batch starting date.

Our Customer Service Specialists are ready to assist you—simply call 810-916-1752 between 11 am to 5 pm on Monday to Friday.

**Refunds: Duplicate payment**

Refund of the duplicate payment made by the delegate will be processed via the same source (original method of payment) in 25 working days post intimation by the customer.

*Note: All refunds will be processed within 25 working days after the refund request is approved by Sheryians Pvt Ltd.*